

To our valued patients,

With the aim of reducing community spread of COVID-19, our office has chosen to close for non-essential services for the next few weeks starting Friday, March 20th. We hope to minimize the impact this will have on you, and hope to get back to providing the quality eye care you expect as soon as possible.

This applies to all three of our Central Alberta offices:

Red Deer Eye Care Centre

Rocky Eye Care Centre

Rimbey Eye Care Centre

In case of a vision or ocular emergency, please reach out to us by phone rather than visiting your local emergency department. We will need to ask you questions about your exposure to COVID-19, any associated symptoms, and any recent travel. We will have staff and doctors available to speak with you and see you as needed.

Our optometrists:

Dr. Tom Lampard

Dr. Scott Stevenson

Dr. Roger Rudyk

Dr. Daryl Berger

Dr. Jep Lund (on leave)

Dr. Pamela Syrota

Dr. Kevin Hesterman

Dr. Andrea Kells

Please note at this time our office is on reduced business hours from 10am to 2pm Monday to Friday. **ALL CALLS WILL BE DIRECTED TO OUR VOICE MESSAGING SYSTEM**

- For any inquiries please leave a message and we will return your call as soon as possible between 10am and 2pm.
- For patients looking to pick up glasses we will contact you directly to arrange a pick up time.
- For patients wanting to order contact lenses, we have arranged for direct to patient shipping (extra fees may apply).
- For patients wondering about cancelled appointments, or wanting to book a new appointment, we will be happy to assist you when our office re-opens.

Current recommendations are for us to remain on limited services until the end of March at which point we will re-evaluate.

We sincerely hope you and your family remain safe and healthy.

The Eye Care Centre team